

# TROUBLESHOOTING START

RootBuddy main parts:  
- handpiece  
- charger  
- adapter  
- battery pack  
- tip



Make sure the battery is initially charged for 24 hours.

Wall-adapter is placed into a power-outlet and connector is plugged into bottom of the charger?

NO

Reinstall RootBuddy.

Place adapter in power-outlet and/or plug connector in charger. Read the manual and getting started card.

Handpiece is working?

YES

Installation was wrong

YES

NO

Charge handpiece for 2,5 hours  
Activate operation button.

Display looks like this?



YES

Battery was empty



NO

Display looks like this?

NO TIP

YES

Place Tip.

Handpiece is working?

YES

No Tip was mounted

NO

NO

Display looks like this? Or display remains black?

TIP BROKEN

NO TIP

NO

Replace Tip.

Handpiece is working?

YES

Tip was broken

YES

NO

Replace Battery Pack.

Handpiece is working?

YES

Battery Pack was broken

NO

Contact Nikinc Dental

Send your complete device to: Nikinc Dental B.V. High Tech Campus 10, 5656 AE Eindhoven - The Netherlands

Contact: [www.nikincdental.com](http://www.nikincdental.com) | [info@nikincdental.com](mailto:info@nikincdental.com) | T: +31 40 8517580